



Santa Barbara SCHOOL DISTRICTS

720 Santa Barbara Street, Santa Barbara, CA 93101
Phone (805) 963-4338, Fax (805) 962-3146
www.sbsdk12.org

July 7, 2009

Sarah Morales
TeleParent Educational Systems, LLC
219 No. Harbor Boulevard, Suite A
Fullerton, CA 92832

Dear Sarah:

As we prepare for the 2009-10 school year I am reminded of how important TeleParent was to the Santa Barbara School Districts last year. Little did we realize when our board of education approved the expenditure last fall how quickly TeleParent would be pressed into service.

During the last school year, three devastating fires and the threat of H1N1 flu had an enormous impact on our schools and our community. I learned that no matter what the hour of the day or night, the TeleParent team was right there to help us when we needed it. Our elementary and secondary districts serve approximately 16,000 students and TeleParent's emergency capabilities enabled us to notify parents directly and immediately of school closures (and reopenings). As an emergency tool, TeleParent is invaluable.

Cost, ease of use, translation capability, training services, and ongoing tech support weighed heavily in the decision-making process. The service provided thus far has been in keeping with what was represented.

While I have spoken of using TeleParent during emergencies, our schools are doing a great job using the system to remind parents of late-start days, Back-to-School Night, etc.

Sarah, thank you for all your help this past year. I look forward to our continued efforts to keep our school community informed and safe.

Cordially,

Barbara Keyani
Coordinator of Administrative Services and Communications
Santa Barbara Elementary and High School Districts

Adams Elementary School
Cesar Chavez Charter School
Cleveland Elementary School
Franklin Elementary School
Harding Elementary School

McKinley Elementary School
Monroe Elementary School
Open Alternative School
Peabody Charter School

Roosevelt Elementary School
Santa Barbara Charter School
Santa Barbara Community Academy
Washington Elementary School

Goleta Valley Junior High School
La Colina Junior High School
La Cumbre Junior High School
Santa Barbara Junior High School

Dos Pueblos High School
La Cuesta Continuation High School
San Marcos High School
Santa Barbara High School
Home School Santa Barbara